Despite the widespread coronavirus pandemic, May Dugan Center heroically stepped up and played a crucial role in providing innovative programs and services adapted to meet community emergency needs.

To help people enrich and advance their lives & communities

MISSION
This past year has been a very challenging time for all of us. We are grateful at the May Dugan Center for having the opportunity to serve our communities through our six core programs. Our ability to adapt, respond and meet the needs of thousands of individuals has been remarkable.

We couldn’t do this alone and we want to thank you for your support that enabled us to provide food, produce, mental health & substance use disorder counseling, educational programming, senior outreach, victim services and mentoring to pregnant/parenting young adults.

We are also grateful to the many foundations, individuals and other funders for your support. We are grateful for the many volunteers who have spent countless hours volunteering to prepare and distribute food for our expanded “drive thru” distributions.

Despite the pandemic, May Dugan Center has continued working with many of our community partners and enhanced our relationships to assist those that are living in poverty and struggling with behavioral health issues. Where we could, and through innovation and the creative thinking of our staff, we moved our programming to remote access – keeping staff and clients safe. Some of our programs required in-person interaction and our brave volunteers and staff ensured these programs continued without any disruption and within CDC guidelines.

We are hopeful that with the vaccine, we will soon see some normalcy. However, we need to continue doing what we do best, and that is to serve people in need. Your generous support through volunteering or monetary donations has given us the ability to make a real difference, helping thousands of people during the pandemic.

Thank you.
May Dugan Center’s Behavioral Health Services Program provides low to moderate income adults, children and adolescents with a comprehensive and culturally competent mental health treatment that is tailored to each person’s needs. The program’s accreditation through the Commission on Accreditation of Rehabilitation Facilities (CARF) assures that May Dugan Center’s Behavioral Health programming is the highest quality.

With the support of CARES Act funding, our courageous and dedicated team continued to provide individual counseling, case management, and Intensive Outpatient Programs, through remote access.

A friend suggested May Dugan Center’s Behavioral Health Services for counseling. “This is an environment that is free of judgement” said Logan. “I am sure lots of people don’t have anyone that asks them how their day is going.” Logan’s counselor made sure to ask and meant it. “Some people think mental health counseling is cost prohibitive,” but at May Dugan Center “they are just looking to help you as best they can, and they don’t need anything from you.”

After a year of counseling, Logan is doing well, and teaches his writing students the importance of good mental health.

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May Dugan Center's Food, Clothing & Fresh Produce program is a safety net for the most vulnerable people in our community. The COVID-19 Pandemic challenged distribution, but in true fashion, our program quickly responded to the community need for food by providing one of the first drive-thru food distribution programs in the city twice a month. In 2020, the program saw a 204% increase in meal distribution from 2019 due to the effective drive thru, walk-up by appointment and food delivery options offered.

“During this pandemic our food program has been life saving for many people,” said Andy Trares, May Dugan Center’s Deputy Director and Food Program Director. But it’s not just food that is essential for people needing help, often times its PPE products and other miscellaneous household items. Andy recalled a phone call he received after including AA batteries in PPE bags. A client called Andy and explained that she was diabetic and those batteries came at a time when she did not know how she was going to power her insulin test machine. “Those batteries, while seemingly simple, provided relief in a way many of us cannot understand,” said Andy Trares.

**FOOD, CLOTHING & FRESH PRODUCE**

**Number of families served**

6,834

**Number of individuals served**

412,476

**Number of meals served**

19,325

(204% increase from 2019)

**SMALL THINGS CAN BE A BIG DEAL**

**EVEN ITEMS AS SIMPLE AS BATTERIES ARE INVALUABLE TO PEOPLE IN NEED.**

– Andy Trares, Deputy Director
Because of social constraints brought on by the pandemic, May Dugan Center’s Senior Wellness programming swiftly re-tooled and focused on supporting our aging population. Our normal preventive health screenings for blood pressure, cholesterol, glucose, and Type II Diabetes were put on hiatus until we can safely gather again. Because aging adults in our community were hit hard by the pandemic and faced the devastating effects of isolation, the Senior on the Move (SOTM) component worked hard to engage seniors and ensure that they had access to food, PPE, and social interaction. With a generous grant from Ohio AARP, SOTM participants were given tablets and internet access to help them retain and discover new social connections leading to overall better quality of life than those who are isolated.

Joy, an aging adult living on a limited income, joined the Seniors On the Move program in January, 2020 with the encouragement of her friend, Carmen. As the pandemic hit, she found herself isolated and afraid that she would not have access to food and basic essential items. May Dugan Center became her lifeline to meet basic needs as things went from bad to worse. Not only was the delivery of fresh vegetables, meats, fruit and cheese a lifeline, but the social connection provided by the program ensured she was not alone. Weekly zoom sessions allowed her to enjoy music therapy, art, conversation, and learning with her new friends. “I really looked forward to seeing everyone” said Joy. “I am so overwhelmed by the caring and generosity; it really is beyond anything I would have imagined.”

I AM SO OVERWHELMED BY THE CARING AND GENEROSITY; IT REALLY IS BEYOND ANYTHING I WOULD HAVE IMAGINED.

Joy, SOTM Client
As a local pioneer in trauma-informed education, May Dugan Center’s Education Resource Center (ERC) is an Adult Literacy and Workforce Development program that works with the city’s most vulnerable with the goal of helping our clients acquire the basic skills they need to navigate daily life, including reading, writing, math, and English for Speakers of Other Languages (ESOL). We help our neighbors not only become productive members of our community, but also transition to post-secondary education and the workforce.

In 2020, Education Resource Center programming had to go virtual. Teachers and students pulled together to devise a virtual learning environment that supported students and job seekers in achieving their goals even in the face of these unprecedented challenges. “Many students did not have wifi, computers, or the space needed to study,” continued Sarah. “We even provided public wifi at May Dugan Center’s parking lot so that our students could work on their lessons, learn how to access zoom, and apply for jobs — keeping within CDC protocols and May Dugan Center safety measures.”

WE ARE COMMUNITY AND WE SUPPORT ONE ANOTHER IN OUR LEARNING AND CAREER GOALS.

— Sarah Edelman, Education Resource Center Director
The Trauma Recovery Center is a partnership with law enforcement, hospitals and other community agencies to provide immediate and critical assistance to victims and survivors of crime.

2020 has proven to be a very violent year in Cleveland with 36% more fatalities and 35% more non-fatal shootings. This violence combined with the difficulties brought on by the pandemic presented major challenges in assisting victims of crime. Notwithstanding, the TRC’s six skilled Trauma Recovery Specialists worked under great constraints, yet made sure clients’ needs were met. As a community based trauma recovery center in the City of Cleveland, the program helped clients across the city and region.

According to Bruno, Peter, a skilled bi-lingual case manager, was there “to guide me and save my life.” Because of May Dugan Center’s relationship with many community partners, Peter was able to secure housing for Bruno at Harper’s Pointe — permanent supportive housing designed to help people who face high barriers to stabilization, especially those struggling with mental illness, substance use, and seniors and veterans. Bruno continued, Peter is a “jack of all trades and master of all of them. He has gone out of his way …to help me adjust to my new socially secure ‘retired life’.” Bruno states. “Know in your heart how respected you are in my eyes.”
MomsFirst program, in partnership with the City of Cleveland Department of Public Health, is on the frontlines of infant mortality, working with parenting and pregnant teens with the goal of preventing babies from dying during their first year of life. Working closely with the Cleveland Metropolitan School District and Charter Schools within the City of Cleveland, MomsFirst provides services including risk assessments, home visits, case management, health education, perinatal depression screening, and emotional support.

While the pandemic did not allow for in person meetings, support continued for this vulnerable group through phone calls, and Facetime. Lack of internet access proved to be difficult, but our caring and skilled Community Healthcare Workers were persistent in making sure these young moms received pregnancy and postpartum care, diapers, pack and plays and other infant items needed to start a baby’s life.

When Chantal, 27 years old, was incarcerated while pregnant, she enrolled in the MomsFirst program. “Chantel made the most of her situation by attending every program offered at the jail to improve herself and her life, and MomsFirst was one of them,” said Pamela Bell, May Dugan Center, MomsFirst Community Health Worker assigned to support Chantel. While incarcerated, Chantel delivered her healthy baby girl. Knowing the benefits of breastfeeding, she wanted her baby girl to be breastfed. “I would pick up Chantel’s breastmilk from the county jail, and deliver it to the baby’s caretaker,” said Bell. I will do everything I need to do to make sure the baby has a healthy start in life. That includes delivering breastmilk to the baby and when circumstances don’t permit the mom to be present.” Chantel and baby are reunited and starting a healthy, promising life together.

MY JOB IS TO MAKE SURE INFANTS SURVIVE THEIR FIRST 18 MONTHS OF LIFE.

– Pamela Bell, MomsFirst, Community Health Worker/LSW
IRISH ROOTS FESTIVAL
Every year the May Dugan Center looks forward to celebrating its Irish Roots Festival and sharing the amazing work being done through our programs. In 2020, however, given the pandemic and our concern for our donors, staff, clients, and the community, we made the difficult decision to cancel the 7th Annual Irish Roots Festival.

In its place we reached out to our donors asking for support. Our donors came together and raised over $42,000 all of which supported our efforts to care for others during this health crisis.

With those funds May Dugan Center provided uninterrupted services for some of the most vulnerable in our community, like aging adults enduring isolation, people challenged by mental illness, and children facing hunger.

11TH ANNUAL TREE LIGHTING CEREMONY
The Tree Lighting, a fundraiser to help support the May Dugan Center, has become a traditional gathering of family, friends and visitors to the community and represents a beacon of hope for so many.

The event raised over $32,000. A warm thank you to our sponsors for supporting this event and a special thank you to Matt, Beth, Tammy and Janie Garland for helping to make this event a success!

2021 EVENTS
7TH ANNUAL IRISH ROOTS FESTIVAL
Due to the pandemic, we elected to postpone this event until June 17, 2022

12TH ANNUAL COMMUNITY TREE LIGHTING
Thursday, December 2, 2021 at the May Dugan Center

PLEASE CHECK OUR WEBSITE PERIODICALLY FOR MORE INFORMATION ON UPCOMING EVENTS.
2020 FINANCIAL STATEMENTS
( audited)

STATEMENT OF ACTIVITIES
REVENUE & SUPPORT

Government grants .................................. $ 1,299,280
In-kind Donations .................................. 1,803,470
Foundation grants .................................. 567,636
SBA Payroll Protection Program grant ....... 380,500
Mental Health consulting services .......... 314,959
Rental income ........................................ 126,417
Personal, corporate & civic contributions ... 208,427
Special event & miscellaneous ............. 93,817
United Way .......................................... 89,361
Investment income & net gains ............. 115,287

TOTAL REVENUE & SUPPORT ................. $ 4,999,154

EXPENSES

Salaries & fringes .................................... $ 2,013,735
Program supplies ................................... 1,708,642
Donated rent ......................................... 288,950
Utilities, bldg & equipment expenses ...... 118,364
Professional fees ................................... 120,388
Insurance ............................................. 20,848
Office expenses ..................................... 60,211
Depreciation ......................................... 19,638
Other .................................................. 96,382

TOTAL EXPENSES ..................................... $ 4,447,158

Revenue over expenses-Unrestricted ........ $ 551,996
Revenue over expenses-Capital Improvements .. 1,078,767
Surplus from Restricted Activities .......... 17,196

NET SURPLUS ............................................ $ 1,647,959

STATEMENT OF FINANCIAL POSITION

ASSETS

Cash & cash equivalents ......................... $ 1,713,439
Accounts receivable .............................. 324,687
Other current assets ............................... 32,997

LONG TERM ASSETS

Investments ......................................... $ 1,132,767
Accounts receivable greater than one year .... 210,000
Property & equipment, net ...................... 145,441

TOTAL ASSETS ........................................ $3,559,331

LIABILITIES

Accounts payable & other current liabilities . $ 12,353
Accrued expenses ................................. 145,720
Line of credit ...................................... 0

TOTAL LIABILITIES ................................... $ 158,073

NET ASSETS

Net Assets without Donor Restrictions ....... $ 706,265
Net Assets with Donor Restrictions .......... 2,694,993

TOTAL NET ASSETS ................................. $3,412,258

TOTAL LIABILITIES & NET ASSETS ......... $3,559,331

OPERATING REVENUE

36% In-kind donations
26% Government grants
11% Foundation grants
8% PPP grant
6% Mental health counseling
4% Investment income
3% Rental income
2% Federated funders
2% Personal, corporate, civic contributions
2% Special events & other

OPERATING EXPENSES

88% 86% 7% 7% 7% 7%

2020 2019

Programs
Management & General
Development
May Dugan Center began its operations in 1969 because of the commitment of concerned community members. That commitment continues today with the support of local foundations, government funding, corporate and business assistance, and individuals who care about our neighbors.

INDIVIDUAL DONORS

$10,000 & Up
ANONYMOUS
ANNE GREEVY & THE CLEARY FAMILY

$5,000 & Up
ANONYMOUS
BESSEMER GIVING FUND
WALTER CHAPMAN
MATT & BETH GARLAND
VICTORIA & WESLEY MATEO
KIM & RICK SOUKUP

$1,000 – $4,999
ANONYMOUS
CHARLENE & SCOTT ALTMAN
ARTHUR B. MCBRIDE, SR. FAMILY FOUNDATION
CARL & CHRIS FAYKUS
ANNA GREENFIELD
(related to Community Center for the Arts)
DANIEL KARCHMER
(related to Community Center for the Arts)
DANIELLE MAHNE
DANIELLE VALEGGERO
DANIELLE VULCAN

$500 – $499
NILD BAKER (In memory of Bernard Baker II)
PENELIC COUTFIS
SANDI & MARVIN COX
SUZANNE & JACK DANIELS
NAN & JIM DERRICK
CHRISTINE GILL
DANIEL KARCHMER & SUNITA MATHEW
DANICA KAZMER
SHELLY & JAMES KLAG
RICK A. KRAMM
MARK KIRCHNER
KATHLEEN & TOM KNITTEL
MICHICHELLE & DR. JON LEIZMAN
TRISH & FRED MARTIN
DEAN MILLER (In memory of Dee & Ollie Elwell)
FRANK & KIM MOREL
KATHY PERKO
CHARLENE REYNOLDS-CUFFARI
(related to Community Center for the Arts)
DR. MICHAEL & BRENDA SARIDAKIS
SUE & CRAIG TRARES
JAMES REGINALD TURNER
K. SANDRA VANTA
EILEEN REYNOLDS WALLENHORST
(related to Community Center for the Arts)
JAMES WEAVER
JAMES ZALENKO

$250 – $499
LESLIE ANDREWS
LOREN ANTHES
GAIL ATTENCIO-LYNCH
MEGAN BARK
DEB BECKWITH
JOANIE BELAIR
VIRGINIA BENJAMIN
CATHERINE BEVERLY
CHARLES BISHOP
THOMAS BUFORD & DIANE FEDAK
(related to Community Center for the Arts)

JUSTIN CARSON
JEANINE CAZARES
PAM CHARLTON
(related to Community Center for the Arts)
PATRICIA & MATTHEW CONKLIN
JOHN CORLETT & DOUG VAN AUKEN
DIANE DEMELO
KAREN DESOTELL & MIKE CUSHLER
IAN DRENNAN
GLORIA DRUMMOND
CATHERINE FLYNN
SUZANNE & BRIAN FORSGREN
BARB GONDOSSCH
DOMINICK GRASSI (In honor of May Dugan Staff)
TERRY HAMOVITCH
LAUREN HANSGREN
KIM HEINEN
HVI STEP DOWN STAFF/CLEVELAND CLINIC
JEANNE JENKS
PATTY & STEF KAPLAN
LEE KAMPS
MARCIA KARCHMER
LEIGH KEETON
BROOKE & TOM KELSEY
NAOMI LANGER
TESSIE LERAS
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ANTONIA MARINUNCI
DAWNA MINTYRE
SUSAN & PATRICK MCINTYRE
KIMBERLY & DANIEL MCGOWAN
SUSAN MCKEAN
AMY & DANNY McKENNA
BILL MERRIMAN
(related to Community Center for the Arts)

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JEFF RAMEY
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KEVIN & MARIAN REYNOLDS
PATTY REYNOLDS, JR.
JANYCE RICHBURG
SHEILA RONES
SUSAN & BOB ROTATORI
HILLARY SIMS-PILETZ & AARON PILETZ
ERIN STANEK
SARA STEINLE
CONNIE & DOMINIC VANNUCCI
ANDREA ZADD

On April 21, 2021, Donald P. Kazmaier passed away. Donald actively served on the May Dugan Center Board of Directors from 2013 through 2017. In 2009, he facilitated the annual Board & Staff retreat that formed our current mission statement. Donald was a lead player with the development of our Senior Outreach Program. He was dedicated to social justice causes and an avid sports fan. Donald will truly be missed.

IN MEMORY

12

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Kimberly Heinen
Dan Karchmer
Danika Kazmer
Alexa Marinos
Tommy Marzella
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Pat Reynolds
Sharri Roper Comerinsky
Karen Ross, Esq.
Bob Rotatori
Nancy C. Schuster, Esq.
Hillary Sims-Piletz, CPA
Matt Smith
Jeffrey Tennant

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Sue Marasco, Ph.D., Director of Programs & Evaluations, Director of Trauma Recovery Center
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